



CANBERRA'S ONLY  
*Authentic &  
Traditional*  
MOBILE PIZZA

## *Cancellation Policy*

### **CORPORATE AND TRADITIONAL CATERED FOOD**

- 50% of the catered food is due to confirm an event
- Specialty food items are non refundable
- Up to and including 8 days prior to event, 50% of the catered food is non refundable
- Day of event and 4 Days prior to event, 100% of the catered food is non refundable
- 1 to 2 Days prior to event client may reschedule catered food, however perishable items and incurred additional expenses:  
Additional Expenses: labour, parts, loss of use may be extra.  
Deposit 50% will be credited toward the new date. If new date is cancelled then the deposit 50% will not be refunded.
- \*\* Note refunds are the sole discretion of Alex The Pizza Guy. Although an event may be cancelled or rescheduled, Alex The Pizza Guy reserves the right to allow for consulting and coordinating when or if determining to allow for a cancelation or refund of any amount or for any reason.

### **WEDDINGS AND FORMAL EVENTS**

- For weddings which are confirmed 6 months or longer from the wedding date 25% of the quote is due to reserve services. Brides are allowed to make monthly payments if needed, and its actually encouraged.
- 7 days prior 100% of the invoice is due in full. No decreases in head counts allowed; increases may be allowed.

### **DAMAGE / THEFT - EQUIPMENT RENTAL**

- Equipment damaged by the client will be the responsibility of the client. Replacement cost may incur.
- Equipment stolen by the client or while in the possession of the client will be the responsibility of the client.

Above terms reflect traditional services only. All Emergency and Base Camp Operations terms will be communicated per occurrence

0430 288 506  
info@alexthepizzaguy.com.au

